

COVID -19 Arena Protocols

Date: October 23, 2020

Time: 10:00am

Location: Community Services Department

At the Town of Whitby the health and safety of our customers and employees is our number one priority. When the Town's arena facilities open, we will be operating under a number of strict safety precautions, and with services that may be limited.

The following protocols have been developed to reduce the risk of transmission of COVID-19 among our customers and employees. Hockey Canada, the Ontario Hockey Federation (OHF), Ontario Women's Hockey Association (OWHA), Ontario Minor Hockey Association (OMHA), Skate Canada and Ringette Ontario, as well as Durham Public Health, have provided the following protocols and return to play guidelines to encourage physical distancing and to ensure the safety of everyone in our facility.

There are things that we'll be doing differently as a result and we appreciate everyone's adherence and patience adjusting to them while visiting our facilities. Please take the time to familiarize yourself with these protocols prior to arriving at any Town of Whitby Arena. It is essential that customers take these policies and precautions seriously to support a safe and healthy experience for everyone.

John Romano
Commissioner
Community Services Department

For further information, please visit whitby.ca/skating

Before You Arrive

- The Permit Holder (who is the Organization and/or Team Official) is responsible for screening and contact tracing for all individuals (participants and spectators) associated with the permit as they enter into the facility.

All participants should be aware of signs and symptoms of COVID-19, [please review](#):

Entrance Restrictions:

- Anyone who is exhibiting symptoms of COVID-19, tested positive for COVID 19, has had close contact with a confirmed case, and has not yet received a negative COVID Test by the PHU, traveled outside of Canada in the last 14 days cannot enter the facility.
- Upon entry, all spectators and participants are required to [wear a mask](#).
- Facility Doors will remain closed at all times.

Iroquois Park Sports Centre (IPSC)

Arena	Entrance
Scotiabank Rink 1	Exterior doors on the south side adjacent to main doors
Whitby Orthodontics Arena 2	IPSC main entrance doors
OWASCO Arena 3	Exterior east doors adjacent to Boston Pizza/CMS offices
Okanagan Hockey Arena 4	North courtyard
Arena 5	North courtyard
Desjardins' Arena 6	North courtyard

Arena Protocols



McKinney Centre

Arena	Entrance
Bollock's Arena 1	Main entrance
Arena 2	North lobby entrance doors
Toyota 3	Main entrance

Prior to play:

- If Screening and Contact Tracing has been completed by all, Teams will be permitted to enter the facility, as a group, no earlier than **10 minutes** prior to the designated ice time.
***Teams (with all players and all spectators) need to be ready and at the door when the Facility attendant opens the door.**
- Participants should bring a full water bottle.
- The coach/manager/organizer will assemble the entire team or group and have the team enter together, partially dressed.
- Spectators must be prepared to enter the facility with their team, **no in and out privileges** will be permitted and Spectators will remain at the Team's designated change space within the arena for the entire ice time until they leave the facility with their participant. Spectators are not permitted to gather or spectate in the lobby areas of the arenas at any time.

While participating:

- All sport activities must be conducted in accordance with the rules and policies of the applicable Provincial Sport Organization, including the rules and policies put in place to encourage safe return to the sport.
- Players' benches are available for use during the permitted activity. Participants are asked to physically distance as much as possible when utilizing the benches.
- All non-participants (e.g. coaches, trainers) are required to wear a mask while on the bench.
- To avoid physical contact and maintain physical distancing, all participants are asked not to high five, fist bump or hand shake, share personal sporting/fitness equipment.

Arena Information:

- Amateur and recreational sports leagues may resume so long as they do not allow prolonged or deliberate physical contact between players or if they have modifications to avoid physical contact between players.
- [OHF Return to Hockey Framework](#), [OWHA](#), [OMHA](#), [Skate Canada](#), [Ringette Ontario](#) - Leagues must contain no more than 50 participants in total. If participants in a league exceed 50, the league may divide into smaller groups of no more than 50. Players are not permitted to play against players outside of their league or group.
- The total number of Spectators permitted to be in the arena at any one time is limited to the number that can maintain a physical distance of at least two metres from every other person.
1 - Spectator per participant will be permitted. Groups should look to minimize the number of Spectators where possible and communicate accordingly to all participants in advance.
Spectator as defined by the Protocols is as follows;
 - **Parent/Guardian**, if a member of the bench staff, (Coaches, Trainers Managers) are onsite to support their participant for the practice/game that is considered a spectator and no other individual for that participant will be permitted onsite, therefore:
 - The spouse or partner of the bench staff will not be permitted to enter.
 - The sibling of the participant will not be permitted to enter.
- Team officials not participating with on ice activities must remain in their designated change area. They are not permitted to cross through arena change space/change room areas to view on ice activities from the players bench area.
- Water fountains and water bottle filling stations will be closed.
- Change rooms/Arena Change Areas, will be open for use at arenas and sanitized after each permit, Users should physically distance as much as possible when using these amenities.
- Participants are required to attend the facility ready to play. It is **mandatory that participants must have their bottom halves on and have an under gear on the top to enter and must leave the same way, as you only have 10 minutes in the arena change space/change room.**
- The Town will post change room capacity limits outside of the change rooms and permit holders will be required to ensure those limited are followed.

Additional Requirements for permit holders:

- Showers are not available at this time.
- Organizations must arrange for a volunteer to oversee participant and spectator capacities are adhered to during each session.
- **No more than 30 participants permitted on the ice** including coaches, instructors and team officials. **– no exceptions –**
- Warm-ups will not be allowed inside the facility under any circumstances.
- Concessions, Pro Shop and Customer service desks will remain closed until further notice.
- A designated gender neutral washroom will be available for each arena.

Code of Conduct Policy:

The Town of Whitby expects everyone to:

1. Abide by the Town of Whitby Public Code of Conduct.
2. Be respectful of others using and or working in Town of Whitby facilities and properties.
3. Be respectful of Town of Whitby facilities and properties.

The Town of Whitby will not tolerate violence, bullying or vandalism in its programs, facilities or properties and will take appropriate action where necessary to deal with these incidents. Conduct that violates the [Public Code of Conduct](#) will result in appropriate action against the person(s) responsible, user group and/or the permit holder. This includes, without limitation, immediate suspension or termination of privileges to use Town facilities and properties. Appropriate disciplinary or legal action may occur. The Public Code of Conduct applies to all users of Town of Whitby facilities, programs and properties including but not limited to residents, visitors, guests, spectators, coaches, parents, volunteers and vendors. It covers structured and unstructured activities.

Failure to comply with the Code of Conduct Policy and/or Whitby Arena Protocols will result in the following steps being applied by Town Staff to permit violators:

- First offence – Verbal warning
- Second offence – Removal of one scheduled ice time at the cost of the permit holder
- Third offence – Removal of three scheduled ice times at the cost of the permit holder
- Fourth offence – Permit holder will not be permitted ice time for the remainder of the 2020 year.

Following Your Rental

- Participants are to properly dispose of any garbage.
- Participants and Spectators must exit the arena and facility through the designated path or travel exit/entrance points **10 minutes** after rental.

Cleaning and Disinfecting Requirements:

- All fixed structures, such as benches, will be cleaned after each permit.
- Available Washroom facilities will be cleaned as per [Public Health Guidelines](#).

Ice Rentals

- All bookings must be done in advance through contacting Iroquois Park Sports Centre (IPSC) at 905.668.7765 or email facilities@whitby.ca.
- Each rental will include a 10 minute flood.
- Permit Holders and participants must adhere to all Provincial guidelines in place at the time of the rental activity:
 - If applicable, groups must follow the appropriate governing body's return to play guidelines.