

COVID -19 Arena Protocols

Date: March 1, 2021

Time: 9 :00 am

Location: Community Services Department

At the Town of Whitby, the health and safety of Whitby customers and employees is its number one priority. When the Town's arena facilities open, we will be operating under a number of strict safety precautions, and with services that may be limited.

The following protocols have been developed to reduce the risk of transmission of COVID-19 among our customers and employees. Hockey Canada, the Ontario Hockey Federation (OHF), Ontario Women's Hockey Association (OWHA), Ontario Minor Hockey Association (OMHA), Skate Canada and Ringette Ontario, as well as Durham Public Health, have provided the following protocols and return to play guidelines to encourage physical distancing and to ensure the safety of everyone in our facility.

There are things that we'll be doing differently as a result and we appreciate everyone's adherence and patience adjusting to them while visiting our facilities. Please take the time to familiarize yourself with these protocols prior to arriving at any Town of Whitby Arena. It is essential that customers take these policies and precautions seriously to support a safe and healthy experience for everyone.

John Romano
Commissioner
Community Services Department

For further information, please visit whitby.ca/skating

Arena Protocols



Before You Arrive

- The Permit Holder (who is the Organization and/or Team Official) is responsible for screening and contact tracing for all individuals (participants and spectators) associated with the permit as they enter into the facility.

All participants should be aware of signs and symptoms of COVID-19, [please review](#):

Entrance Restrictions:

- Anyone who is exhibiting symptoms of COVID-19, tested positive for COVID 19, has had close contact with a confirmed case, and has not yet received a negative COVID Test by the PHU, traveled outside of Canada in the last 14 days cannot enter the facility.
- Upon entry, all spectators and participants are required to [wear a mask](#).
- Facility Doors will remain closed at all times.

Iroquois Park Sports Centre (IPSC)

Arena	Entrance
Scotiabank Rink 1	Exterior doors on the south side adjacent to main doors
Whitby Orthodontics Arena 2	IPSC main entrance doors
OWASCO Arena 3	Exterior east doors adjacent to Boston Pizza/CMS offices
Okanagan Hockey Arena 4	North Courtyard

Prior to play:

- If Screening and Contact Tracing has been completed by all, Teams will be permitted to enter the facility, as a group, no earlier than **10 minutes** prior to the designated ice time.
***Teams (with all players and all guardians U18 and below) need to be ready and at the door when the Facility attendant opens the door.**
- Participants should bring a full water bottle.
- The coach/manager/organizer will assemble the entire team or group and have the team enter together, partially dressed.

While participating:

- All sport activities must be conducted in accordance with the rules and policies of the applicable Provincial Sport Organization, including the rules and policies put in place to encourage safe return to the sport.
- Players' benches are available for use during the permitted activity. Participants are asked to physically distance as much as possible when utilizing the benches.
- All non-participants (e.g. coaches, trainers) are required to wear a mask while on the bench.
- To avoid physical contact and maintain physical distancing, all participants are asked not to high five, fist bump or hand shake, share personal sporting/fitness equipment.

Arena Information:

New – **RED Zone** Restrictions

No game play or scrimmages are allowed at this time. However, skill development and training can continue. As such, arena permits can continue under the updated criteria below:

- The total number of members of the public permitted to in all classes, organized programs or organized activities at any one time indoors in a facility must be limited to the number that can maintain a physical distance of at least two metres from other persons at the facility, and in any event cannot exceed 10 people.
 - The limit of 10 people applies to members of the public participating in classes, organized programs or organized activities
 - 2 Coaches on ice and 1 Trainer will be permitted in addition to the 10 participants
- No spectators are permitted to be in the facility. However, a person under the age of 18 years who is engaged in activities in the facility may be accompanied by one parent or guardian. The parent or guardian accompanying a person under the age of 18 years is not considered a participant in the class, organized program or organized activities and is not included in the 10 person limit above.
- change rooms and locker rooms are not available, participants need to enter the building dressed (as much as possible); and,
- Teams must follow and review Return to Play guidelines.
- Showers are not available at this time.
- Water fountains and water bottle filling stations will be closed.
- Organizations must arrange for a volunteer to oversee participant and spectator capacities are adhered to during each session.
- Warm-ups will not be allowed inside the facility under any circumstances.
- Concessions, Pro Shop and Customer service desks will remain closed until further notice.
- A designated gender neutral washroom will be available for each arena.

Code of Conduct Policy:

The Town of Whitby expects everyone to:

1. Abide by the Town of Whitby Public Code of Conduct.
2. Be respectful of others using and or working in Town of Whitby facilities and properties.
3. Be respectful of Town of Whitby facilities and properties.

The Town of Whitby will not tolerate violence, bullying or vandalism in its programs, facilities or properties and will take appropriate action where necessary to deal with these incidents. Conduct that violates the [Public Code of Conduct](#) will result in appropriate action against the person(s) responsible, user group and/or the permit holder. This includes, without limitation, immediate suspension or termination of privileges to use Town facilities and properties. Appropriate disciplinary or legal action may occur. The Public Code of Conduct applies to all users of Town of Whitby facilities, programs and properties including but not limited to residents, visitors, guests, spectators, coaches, parents, volunteers and vendors. It covers structured and unstructured activities.

Failure to comply with the Code of Conduct Policy and/or Whitby Arena Protocols will result in the following steps being applied by Town Staff to permit violators:

- First offence – Verbal warning
- Second offence – Removal of one scheduled ice time at the cost of the permit holder
- Third offence – Removal of three scheduled ice times at the cost of the permit holder
- Fourth offence – Permit holder will not be permitted ice time for the remainder of the 2020 year.

Following Your Rental

- Participants are to properly dispose of any garbage.
- Participants and Guardians must exit the arena and facility through the designated path or travel exit/entrance points **10 minutes** after rental.

Cleaning and Disinfecting Requirements:

- All fixed structures, such as benches, will be cleaned after each permit.
- Available Washroom facilities will be cleaned as per [Public Health Guidelines](#).

Ice Rentals

- All bookings must be done in advance through contacting Iroquois Park Sports Centre (IPSC) at 905.668.7765 or email facilities@whitby.ca.
- Each rental will include a 10 minute flood.
- Permit Holders and participants must adhere to all Provincial guidelines in place at the time of the rental activity:
- If applicable, groups must follow the appropriate governing body's return to play guidelines.