



COVID -19 Arena Protocols

September 10, 2020

The health and safety of our customers and employees is our number one priority. When the Town's arena facilities open, we will be operating under a number of strict safety precautions, and with services that may be limited.

The following protocols have been developed to reduce the risk of transmission of COVID-19 among our customers and employees. Based on Hockey Canada, and the Ontario Hockey Federation (OHF), as well as Durham Public Health, the following protocols and return to play guidelines are to encourage physical distancing to ensure the safety of everyone in our facility.

There are a few things that we'll be doing differently, and we appreciate everyone's adherence to them while visiting our facilities. Please take the time to familiarize yourself with these protocols prior to arriving at any Town of Whitby Arena. It is essential that customers take these policies and precautions seriously to support a safe and healthy experience for everyone.



Before You Arrive

- The Permit Holder is responsible for screening and contact tracing for all individuals (participants and parent/guardians) associated with the permit as they enter into the facility.

All participants should be aware of signs and symptoms of COVID-19, [please review](#):

Entrance Restrictions:

- Anyone who is exhibiting symptoms of COVID-19 or has had close contact, traveled or tested positive with a confirmed case cannot enter the facility.
- Upon entry, spectators and participants are required to [wear a mask](#) and provide contact information to support contact tracing.
- Facility Doors will remain closed at all times.

Iroquois Park Sports Centre (IPSC)

Scotiabank Arena 1	Exterior doors on the south side adjacent to main doors
Whitby Orthodontics Arena 2	IPSC main entrance doors
OWASCO Arena 3	Exterior east doors adjacent to Boston Pizza/CMS offices
Okanagan Hockey Academy Arena 4	North courtyard
Arena 5	North courtyard
Desjardins' Arena 6	North courtyard

McKinney Centre

Arena 1	Main entrance
Arena 2	North lobby entrance doors
Toyota Arena 3	Main entrance

Prior to play:

- Teams will be permitted to enter the facility, as a group, no earlier than **10 minutes** prior to their designated ice time.
- Participants should bring a full water bottle.
- It is strongly recommended that the coach/manager/organizer assemble the entire team or group and have enter together, partially dressed.
- Parents/Guardians must be prepared to enter the facility with their team, **no in and out privileges** will be permitted.

While participating:

- All sport activities must be conducted in accordance with the rules and policies of the applicable Provincial Sport Organization, including the rules and policies put in place to encourage safe return to the sport.
- Players' benches are available for use during the permitted activity. Participants are asked to physically distance as much as possible when utilizing the benches.
- All non-participants (e.g. coaches, trainers) are required to wear a mask while on the bench.
- To avoid physical contact and maintain physical distancing, all Facility attendees are asked not to high five, fist bump or hand shake, share personal sporting/fitness equipment.

Arena Information:

- Team sports in which body contact between players is either an integral component of the sport or commonly occurs while engaged in the sport are not yet permitted, unless the approach can be modified to prevent prolonged or deliberate physical contact.
- Amateur and recreational sports leagues may resume so long as they do not allow prolonged or deliberate physical contact between players or if they have modifications to avoid physical contact between players.
- Leagues must contain no more than 50 participants in total. If participants in a league exceed 50, the league may divide into smaller groups of no more than 50. Players are not permitted to play against players outside of their league or group.
- The total number of Parents/Guardian permitted to be in the arena at any one time is limited to the number that can maintain a physical distance of at least two metres from every other person, and in any event, this number **cannot exceed 50**. * **Please note as a result of the Town's focus on participants vs spectators this will not allow for a 1 to 1 participant/spectator ratio.**
- Groups should look to minimize the number of total Parents/Guardians where possible, and communicate accordingly to all participants in advance.
- Water fountains and water bottle filling stations will be closed. Participants should bring a pre-filled water bottle.
- Change rooms, will be open for use at arenas and sanitized after each permit day. Users should physically distance as much as possible when using these amenities.
- Participants are **strongly encouraged** to attend the facility ready to play with limited change requirements.
- Participants should be considerate of their time in the dressing room not to exceed **10 minutes** to ensure other groups can access the facility on time.

- The Town will post change room capacity limits outside of the change rooms and permit holders will be required to ensure those limited are followed.
- **Additional Requirements for permit holders:**
 - Showers are not available at this time.
 - Organizations must arrange for a volunteer to oversee participant and spectator capacities are adhered to during each session.
 - Organizations/Individuals must keep a record of participants/members attending in person activities for contact tracing purposes.
 - **No more than 30 participants permitted on the ice** – no exceptions – including coaches, instructors and team officials.
 - Warm-ups will not be allowed inside the facility under any circumstances.
 - Concessions will remain closed.
 - On site Pro Shops will remain closed.
 - Customer service desks will remain closed until further notice.
 - A designated gender neutral washroom will be available for each arena.

Following Your Rental

- Participants are to change in **10 minutes** and exit immediately from the Facility.
- Properly dispose of any garbage.
- Participants and Parents/Guardians must exit the arena and facility through the designated exit points.

Cleaning and Disinfecting Requirements:

- All fixed structures, such as benches, will be cleaned after each permit.
- If Washroom facilities are available, they will be cleaned as per [Public Health Guidelines](#).

Ice Rentals

- All bookings must be done in advance through contacting Iroquois Park Sports Centre (IPSC) at 905.668.7765 or email facilities@whitby.ca.
- Each rental will include a 10 minute flood.
- Permit Holders and participants must adhere to all Provincial guidelines in place at the time of the rental activity:
 - Stage 3 legislation states – Sports may only be practiced or played ‘if they do not allow for physical contact between players or if they have been modified to avoid physical contact between players.’
 - If applicable, groups must follow the appropriate governing body’s return to play guidelines.